



Oro Grande Meal Charge Policy

The purpose of this policy is to inform families of the Oro Grande School District of Nutrition Services Meal Charge Policy. The policy is enacted when a student does not have money on their meal account. The goal of the policy is to treat all students with dignity in the serving line regardless of the status of their meal account.

OVERVIEW OF THE POLICY:

- If a student is unable to pay for their meal at the time of purchase, the student will be allowed to charge a meal to their account.
- There is no limit to the number of meals a student can charge, however, if the dollar amount charged exceeds \$20, Nutrition Services will contact the family of the student regarding the student's account and set up a payment plan.
- If a student is without meal money on a consistent basis, Nutrition Services will investigate the situation and take further action as needed. If financial hardship exists, the household will be encouraged to apply or reapply for free or reduced-price meals for their child. Online meal applications are available at <https://family.titank12.com>.

PAYMENT OPTIONS:

Online Payments

- Families can go to <https://family.titank12.com> to make pre-payments or pay outstanding balances to student meal accounts.
- The site allows you to register each of your children and add money to each meal account.
- Fee Notice- Credit/ Debit Card , we encourage households to make larger payments
- Titan Payment Center (service provider) will charge \$1.95 per each transaction for all credit/debit card payments you make using this service.

Check/ Cash Payments:

- Cash or check payments can be made at the School Site Cafeteria on Campus.
- Cash or check payments should be placed in an envelope with the following clearly marked:
 - Student name, Student ID number and Amount Enclosed. Please make checks out to Oro Grande School District