

# 2021 – 2022 School Year P-EBT FAQ – For Parents

## How do I know if my student is eligible to receive P-EBT benefits?

- a. A student is eligible for P-EBT benefits if they meet the following criteria:
  - i. The student attends a school that participates in the National School Lunch Program, or School Breakfast Program, AND the student qualifies for free or reduced meals through one of these programs.
  - ii. The Student must have been out of school for one or more of the reasons below:
    1. The school was closed for one or more days due to the PHE, delayed opening by one or more days, or offered a hybrid mode
    2. The student in question missed one or more in-person school days due to Covid-related remote learning, quarantine, Covid illness, or Covid related school closure.

## How long will this benefit be available?

- a. As of July 2021, there is no set end date for this benefit

## I lost or never received my P-EBT benefits card. What can I do?

- a. Please submit the Address Change and Card Replacement form near the bottom of the P-EBT page on the FSSA Website:  
<https://www.in.gov/fssa/dfr/dfr-policychanges-and-actions/pandemic-ebt/>
  - i. Alternatively, parents can navigate to this page by visiting [in.gov/fssa](https://www.in.gov/fssa) then select the P-EBT link on this page. The required form can be found near the bottom of this page.
- b. Submitting this form will trigger a re-send of your benefits card. The lost card will be frozen and its funds transferred to the new card. Please note that you should allow several weeks for a replacement card.

## How often will I receive benefits for my student?

- a. Benefits will be calculated and distributed quarterly, beginning in November 2021.
- b. Note that if you have an existing P-EBT card, it will be reloaded with new funds when new benefits are distributed. Please keep your card(s), even if empty.

## Do I need to notify FSSA of an address change to receive P-EBT benefits?

- a. Parents should ensure their address is up to date with their school, as this will be used to send first-time cards. Existing cards will be reloaded when necessary, but first-time P-EBT card issuance will be sent to the address on file with schools.
- b. If parents lost an existing card and want to request a replacement, they should refer to the information above to submit an address change.