



# 2020 LEADERSHIP CONFERENCE

April 17 – 18, 2020

## 21c Museum Hotel

900 West Main St, OKC, OK 73106

405-982-6900

[www.21cmuseumhotels.com](http://www.21cmuseumhotels.com)

\$150 Deluxe Guestroom

## AGENDA

### Friday, April 17, 2020

3:00-4:00 PM Registration  
4:00-6:00 Verbal Judo  
6:00-6:45 Dinner  
6:45-8:15 Verbal Judo  
8:15-8:30 Break  
8:30-10:00 Talent Show  
Lunch Lady Pageant

### Saturday, April 18, 2020

7:30- 8:00 AM Breakfast  
8:00-11:00 Verbal Judo  
11:00-11:45 Lunch  
12:00- 1:00 Closing Session

## REGISTRATION: \$105

Includes: Registration Fee, Dinner Friday  
Night, Breakfast and Lunch on Saturday.

Send Registration form to Amy Seals

### VERBAL JUDO

For over 30 years, the Verbal Judo Institute has been teaching organizations all over the world how to de-escalate tense encounters verbally. We show our students how to safely and efficiently gain voluntary compliance with poise and professionalism. This training is especially critical when dealing with customers, vendors and employees. We help your staff implement verbal strategies which empower and respect all parties involved. Additionally, our concepts promote positive communications between team members and departments within the organization. One of the many benefits of Verbal Judo is it increases workplace safety by decreasing the likelihood of workplace violence.

Unfortunately, workplace violence is a reality every organization must face. By and large, most violence in the workplace is preceded by verbal encounters gone wrong. Our program can defuse verbal conflict thereby decreasing the likelihood of violent encounters. This also applies to issues of citizen complaints and employee discipline.

### Talent Show and Pageant

Cool town evening in the city dress so fine and looking so pretty for our evening Pageant and Talent show!



## Annual Leadership

Conference April 17 & 18

21C Museum Hotel

Oklahoma City, OK 73106

Registration \$105

Name	
Address	
City, State	
Zip	
Email	
Work Phone Number	
Cell Phone Number	
SNA Membership Number if Applicable	
Business or School District	
Purchase Order Number	
<b>**21C Museum Hotel must be contacted by March 18, 2020 to make reservations**</b>	
<b>21c Museum Hotel          900 West Main St.          Oklahoma City, OK 73106          405-982-6900          \$150 Deluxe Guestroom</b>	

**Send Registration to: SNA of Oklahoma**

Attn: Amy Seals

2500 NE 30<sup>th</sup> St.

Oklahoma City, Ok 73111

Phone: (405)587-1259 Fax: 405-587-1180

Email: [amseals@okcps.org](mailto:amseals@okcps.org)

