

EZSchoolPay 'How To' Guide

Log-in using your Email and Password at http://ezschoolpay.com. Is this your first time visiting our site? Register for a free account to get started! Once logged in, you will be directed to your HOME page. On the Menu you will find:

MY ACCOUNT – use this to:

- Update personal information
- Change security question
- Change password
- Close My Account



MY STUDENTS – use this to:

- Access the student screen using the *Pencil Graphic*
- Contact School to send the Manager an e-mail
- Link another student to your account using Link Student
- View previous 30 days transaction history using the *Clipboard* icon
- Add funds to your student's account using *Store/Pay Online*



Within the MY STUDENT screen, parents can:

- Set a Low Balance email reminder by checking the box to "Send Reminders"
- Click on *View Transactions* to display the previous 30 day Transaction History





Contact the school via e-mail from the MY STUDENTS screen:

- Click on Contact School
- From the School Search Screen, click on the Clipboard
- Type your question for the School Manager and click Send Email



Add another student to your account from the MY STUDENTS screen:

- Click on Add Student
- Enter Student ID number or if not available, enter date of birth (varies by district)
- New student will appear, click Save to link the student
- Repeat this process to add multiple students

Enable BILLING SETUP:

 Add Credit Card(s) - This feature is for convenience, not a requirement. You may save credit card information for one or more cards on our secure site to avoid entering payment/billing information every time you add money to your student's account. (Required if using recurring payments)



Create RECURRING PAYMENTS:

- Select Recurring Payments from menu
- Select "Type" of payment, either Frequency or Low Balance (not recommended if you have more than one child unless they are on a "shared account")
 - Frequency: Choose how often the account will automatically replenish: Weekly, Bi-Weekly or Monthly
 - *Low Balance*: Choose a low balance amount that will trigger an automatic payment to the account
- Select an "end date" for the card to become disabled, or cancel manually at the end of the school year





Search CREDIT HISTORY:

• Search and view receipts for payments made to your EZSchoolPay account for the previous year.

Use the STORE/PAY ONLINE to:

- Select View Item
- Enter the dollar amount you would like to add to your student's account In the Amount box
- Click Add to Cart
- Continue to add additional items to your cart once complete, *Proceed to Checkout*



CHECKOUT/PAYMENT:

- Enter your credit card/billing information for a one-time payment or use your stored card(s)
- Click Submit Order



Need additional assistance? Please visit our website www.EZSchoolPay.com for answers to Frequently Asked Questions

