Geneseo Food Service Meal Charge Policy

The goal of the Food Service Program is to ensure that students are provided with well-balanced, nutritious meals at the lowest possible cost to students and parents.

The school lunch & breakfast programs are non-profit by design and depend upon revenues derived from meals for its support. For this reason the following policy guidelines have been established for students at all grade levels.

Elementary School and **Middle School**

When a student account reaches a positive \$7.50 or lower - low balance notices will be e-mailed to guardians who have current email addresses on file with the district. These notices will be sent twice a week.

When a negative balance is on the account school messenger will send weekly notices via text, phone call, and/or e-mail if on file with the district.

If an account reaches a negative \$5 a notice is sent thru US mail to notify the household. Should the negative balance become greater than \$10 a letter will be sent home notifying the family that the debt needs to be cleared or they may contact the Food Service department to make alternate arrangements.

High School

Low balance notices are <u>not</u> sent by US mail at the High School level, but students can inquire about their lunch balance in the line from the cashier.

Parents also have the option to set their own e-mail alerts thru Skyward family access. When a negative balance is on the account school messenger will send weekly notices via text, phone call, and/or e-mail if on file with the district.

If a student account reaches a negative greater than \$10 a letter will be sent home notifying the family that the debt needs to be cleared or they may contact the Food Service department to make alternate arrangements.

When an account is negative only reimbursable meals will be allowed. Purchases of ala carte items are not allowed at any level unless there are funds in the student account. These items will be removed from the tray if there are no funds to cover the price.

This system is a debit system, **not a credit system**. Immediate payment is expected when the student balance is negative.

Meal assistance in the form of free or reduced price meals is available with both the breakfast and lunch programs. Applications are available on the website or by contacting the Food Service Department at 945-0414.

End of year Balances

At the end of each school year balances (positive or negative) on student accounts will carry over to the next school year. Graduating seniors with positive balances will be transferred to younger siblings or refunded upon request. Any remaining funds from graduating seniors with no siblings or from students that transfer out of district who have not requested a refund within 5 business days after the last day of school will forfeit those funds to the District Food Service Program.