



GOLD STAR FOODS

To Our Valued Gold Star Customers:

As your food supply partner, we wanted to take this opportunity to provide an update on our service to you, our valued clients. We recognize that this school year has been extremely difficult for you, as we have not met our commitment by being as much as one day behind in food deliveries – making your job more challenging than ever. For that, we apologize.

Gold Star grew rapidly in a short period of time with the acquisition of A&R Food Distributors and recent market developments – demanding significant internal modifications to ensure that we can uphold our standard of service that you have come to expect and deserve.

Please know that we are working around the clock to reconfigure our logistics infrastructure to make the necessary adjustments to meet your needs. We're currently in the process of hiring additional warehouse staff and delivery drivers, adding new shifts, establishing and bringing in updated routes, and deepening our buying capacity with vendors.

In the short-term, while we refine our infrastructure as part of our long-term solution, we appreciate your willingness to work with our team. We will be reaching out to you individually to establish a customized solution that may include extended lead-time for orders, as well as condensed and revised delivery days and times. We will also provide as much advance notice as possible on potential delivery adjustments.

Thank you for your partnership, patience and flexibility during this period. We know that it will take time and top-tier service to rebuild your trust, and we are up to the task. Here at Gold Star we are committed to upholding our reputation of more than 30 years of providing quality, strategically sourced foods to schools.

Please expect a call from our team in the coming days.

Sincerely,

Sean C. Leer
CEO
Gold Star Foods, Inc.